

Howden School MEMRISE Homework

FREQUENTLY ASKED QUESTIONS

1. What is Memrise?

Memrise is an **online learning tool** with courses created for learners at Howden School. You **do not need to pay** for Memrise at any point.

The courses for French and Spanish contain the **important words and phrases** from the GCSE course that learners need to know to make **good progress**. Memrise also makes it easy for teachers and parents to keep a track of what learners know and have practised. Another benefit is that we do not need to use valuable lesson time on vocabulary learning.

2. How do I sign up?

Your teacher will provide you with a link, you **MUST use this link** when you sign up and you should see yourself in the appropriate class. You will spot your class name and also be able to see the vocab from either **Studio AQA** or **VIVA AQA**. When signing up use your **school email address** and keep your username to your school username or something that all teachers know as you. Be careful to spell the email address correctly as this is what is used when you forget your password!

3. How do I reset my password if I forget it?

Your teacher **cannot help** you to reset passwords. You must click on the forgotten password button and then you will get **an email link** sent to you. Make sure you check your **junk mailbox** as they can end up in there. It is your responsibility to log out of your account when you have been using iPads etc in school.

4. I tried to reset my password and it says no such user?

Firstly, check that your email is correct. Remember the **@howdenschool.net** on the end. **Secondly**, it may be that your original account had an incorrectly spelled email address. The only option here is to make a new account and start again but you will lose ALL of your previous work.

5. I am doing the work but my teacher can't see it. What is the problem?

There are a couple of possible reasons for this:

- Check that you are in the correct class.
- Check that you are doing the correct course Studio AQA or VIVA AQA
- You may be using the app – sometimes in the app you cannot see your class (this appears to be a glitch, that we can do nothing about) and if you cannot see the class we cannot see your work – you need to use the website, this can be on a phone of course.

6. Can I use the app instead of the website?

If it works, yes, if not no – see question 5 as there are some problems with the app. If you are not sure if it is working, log on to the website and check your scores in the class are going up.

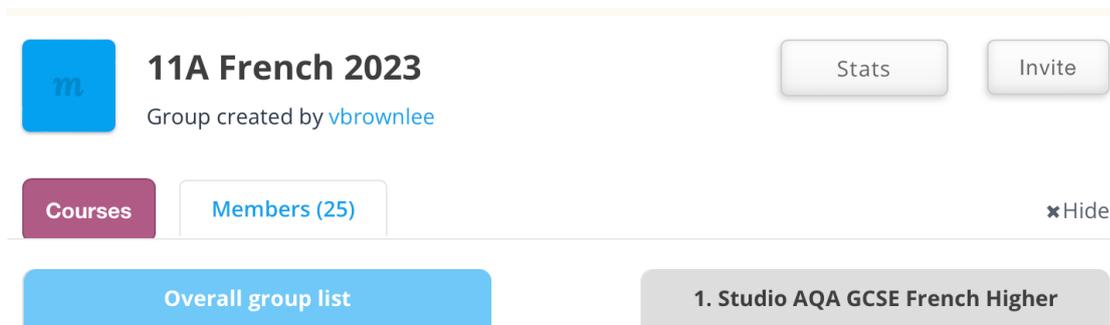
iOS app <https://itunes.apple.com/gb/app/memrise-learn-languages/id635966718?mt=8>

Android app

<https://play.google.com/store/apps/details?id=com.memrise.android.memrisecompanion>

7. How do I know how well I am doing?

Within your class click on **Members** and then look at the box with the grey header on the right hand side. This shows your **weekly, monthly** and **all time** progress. The weekly progress **resets at midnight Sunday**.



8. What rewards/sanctions will I get?

For **completing/not completing** your homework you will get the **usual positive/negative points**. This means that parents/carers can see if you are on track to make progress or not. In addition, if you are frequently not completing homework then we will offer some support sessions where you can work with a teacher to catch up and to encourage better habits.

Each month we will **issue extra rewards for the top users of Memrise**. There will be 2 Memrise competitions in the year too when additional rewards are offered.

9. What if I don't have the Internet at home?

If you **don't have the Internet** at home you can go to **Room 13 on any lunchtime** to complete homework.

If you want the help and support of a language teacher then you can go **to Room 38 on a Wednesday lunchtime** or on a **Wednesday 3pm until 4.10pm**. This is open to KS3 and KS4 for languages homework or other languages games.

10. What if I have other questions?

If you have other questions then ask your classroom teacher in the first instance.